

Whether you need support in your home for 1 hour per day through to 24 hour high dependency care, please contact in confidence our expert staff today to discuss your personal needs. Tel: 01 6219101



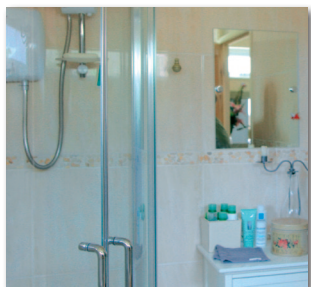
"Having a carer allows my mum to get some sleep"



"I love my carer bringing me the paper in the morning"



"It's nice having someone to play cards with"



"I need help getting showered and dressed"



"I enjoy being able to get out for a walk"



"I don't have to give up my favourite hobbies"



"I love being at home"



"I live alone so it's great to get help with the dinner"



"I'm at work all day and worry that mum will forget to take her medication"



Pictured above are Private Home Care's office staff celebrating 21 years in business this year!

Dear Friends,

Welcome to our Summer 2010 newsletter.

This year we celebrate 21 years in business. The idea of Private Home Care came when I was a new mum with 2 babies and I needed help. It's hard to believe 21 years has passed! This newsletter features lots of innovations and developments as we continue to grow. I hope you'll enjoy this newsletter where you'll read about our HSE training and quality certification. Our website is continuously updated and includes podcasts and our blog, which I encourage you to read for news and tips.

Thank you for your continued support.

Yours sincerely

Elizabeth

Elizabeth Nicholson
MANAGING DIRECTOR



Carers Celebrate 10 Years of Service

Elizabeth Nicholson, MD of Private Home Care (right) is pictured congratulating just some of our 27 carers who have given a minimum of 10 years service with the company. A great evening was had by all and many fond caring memories were enjoyed!



Quality Award

Following our three-yearly quality review by independent body EQA Ireland Ltd., we were delighted to once again collect our official certification of quality. Given the nature of our work, quality is always to the fore and this certificate, which we have had since 1998, officially recognises Private Home Care's commitment to quality.

New on our Website: PODCASTS!

We have begun a series of audio recordings (podcasts) that you can download or listen to on our website. Elizabeth and Anne, who between them have nearly 50 years experience in the home care industry, have recorded their advice and tips to share their knowledge and expertise. Don't forget to check out our Blog which we updated regularly with care tips and features!



HSE Training Seminars

This month, we held a number of training seminars for all our carers on the subject of Elder Abuse. These were given by Sarah Marsh, Elder Abuse Awareness Dedicated Officer from the HSE. Held in Stewart's Hospital, Palmerstown, the seminars updated our carers on the signs to look for to recognise elder abuse: physical, psychological, financial, neglect etc. The carers and office staff were also advised on the correct procedures of what to do should they suspect that elder abuse is taking place. Feedback from the seminars was very positive and all staff now feel better equipped to handle a situation where they suspect elder abuse. Many thanks to Sarah Marsh for her informative lectures.



Sarah Marsh, Elder Abuse Awareness Dedicated Officer from the HSE, who trained 300 of our carers in the past month

"We care for others as we would like to be cared for ourselves"