



Private  HomeCare |   
A Cpl Company

## Caring for all ages and abilities

Elder care, dementia and alzheimer's, disabilities, chronic and serious illnesses and post-op, respite, personal care and companionship



## Are you considering care?

We provide all of the following services for people of all ages and all abilities.

You are not alone. We are here to help.



### Older Person Care

People at home avail of care for a number of reasons, from family working fulltime or being abroad, to being widowed, reduced mobility, living alone or do not want or need a nursing home.



### Disability Care

Maintain independence and comfort in the familiarity and security of your own home, with the support of home care.



### Dementia and Alzheimer's

Dealing with memory lapse and loss can be bewildering and confusing. Let our trained professional home carers help you.



### 24/7 and Respite Care

24/7, night care, live in care or long care visits are great options if you who do not want to go into a nursing home, to give family carers a break or if family members are not available to care.



### **Palliative Care**

Stay at home and live independently for as long as possible, with home care.



### **Mobility Care**

Carers can assist you with daily tasks you may be unable to do yourself.



### **Helping Hand**

Perhaps there are some household chores you no longer enjoy? or maybe you don't have the same strength you used to have? Home carers can provide a helping hand around the house.



### **Special Occasions**

Don't get left out of special occasions! Carers can assist and accompany you to medical and other appointments, for errands, for walks and even to attend events or family occasions.

# We can help.



## Are you considering care?

Whether you are a private or HSE client, you receive the following services from Private HomeCare as part of your care package:



### Carers

All of our carers are Garda vetted and undergo International Police Clearance if necessary.



### Insurance

All of our carers are protected by employee insurance for booked hours.



### Emergency On Call service

You and your family have access to an out of office hours emergency call number, which is answered by one of our fulltime office team.



### Compliance checks

Our Training & Compliance Manager visits your home as part of our ongoing commitment to the best quality service.



### Family Liaison

Please propose one family member to engage with us to ensure clear communications between us.



### Nurse Led Community Team

By now, you will have met one of our expert community team. They assess the care you need, and check your home to make recommendations for your care and comfort.



### Tailored Care Plan

Following a home visit, our community team detail your individual Care Plan for carers to follow. Our community team will review your Care Plan regularly.



### Advice

We will advise you of any available supports to help you.



### Office Support

One of our Service Support Administrators is appointed to you as your single point of contact for all of your communication needs.



## Optional Services

With decades of experience, we know that each person's care requirements are unique. Whether you have a HSE home care package or if you are a private client, you may require additional services from time to time.

Choose from the following:



### Book Extra Hours

If you need additional support to top up your HSE hours, **we can help.**



### Longterm Managed Care

If you need specialised longterm care, we can help.



### Errands

If you would value another person to assist you with shopping or a hospital visit, **we can help.**



### Overnights

If your family stay with you overnight and are not available for some of the day, or need a break, **we can help.**



### Day Trips

If an outing or day trip is too much on your own, **we can help.**



### Socialising

If you need a helping hand to go out and about, such as a visit to the hairdressers or cinema or bingo, **we can help.**



## *Book a Carer for a Special Occasion*

If you have a family occasion coming up and think that someone special might not be able to attend, we might be able to help. This picture is of a client and two of our carers, Lydia and Ola, who provided full weekend care so that this lady could attend her son's wedding, and all the family could enjoy it too.

Whatever your special occasion is, whether a day out or longer, ask us for a quote. Remember that any member of your family may be able to avail of tax relief at their highest bracket, which may **reduce your home care costs**.

Thank-you very much to this client and her family for sharing their story with us and giving us permission to use it.

## *Book a Carer for Hospital Aftercare*

We also provide practical after-care for people who have undergone medical procedures and require support upon returning home. We understand the challenges that can come with accessing home care packages at the moment. Our team is here to ensure a smooth transition back home, offering tailored care and assistance, companionship for peace of mind, or light housework.



## *Book a Carer When Your Family Carer is on Holiday*

When your usual family caregiver is away on holiday, we're here to help. Whether it's round-the-clock support or just for specific hours, our home care services are available to ensure you receive the assistance you need during this time.





## Carer Services

Whatever your age, whatever your need, we can help - from one hour per week or 24/7 Live-In Care Services.

As well as the list of services that we provide, the main advantage of private home care is the knowledge that your loved one is safe so you are worry free.

**In our experience, clients' needs typically include any or all of the following:**



### Personal Care of the Client

- Personal Hygiene
- Mouth Care
- Hand Care
- Contenance Management
- Mobility and Transfer Assistance
- Assistance with Feeding
- Medication Supervision



### Companionship & Care

- Conversation & Companionship  
e.g. playing cards, doing crosswords
- Mental & Physical Stimulation
- Accompaniment to Appointments
- Answering Telephone
- Organising & Planning Daily Activities
- Assistance with Entertaining



### Practical Support for the Client

- Light Household Duties
- Bed Making
- Fire Lighting
- Shopping
- Assistance with Pets
- Preparing and Serving Meals
- Personal Laundry
- Ironing
- Assistance with Clothing Selection & Grooming



## Choose Private HomeCare as your home care provider



### Established 1989

No-one knows more about home care than us.



### Expert Staff

Many of our team have been with us for years and some for decades. We are a zero discrimination company and we respect Irish legislation, i.e. the Employment Equality Acts and the Equal Status Act. Our parent company Cpl has been awarded the prestigious 'Investors in Diversity- Gold' accreditation.



### HSE Approved and Respected

We have been engaging with the HSE since inception of HSE home care packages. We believe we have earned respect and credibility within the HSE.



### Quality

We were the first home care provider in Ireland to apply for the international quality standard, ISO. We have retained it every year since.



### Back up of a Corporate Company

We became part of the Cpl group in 2011. Whilst we continue to operate as an expert and friendly home care provider, we and you can enjoy the benefits of a large corporate, in particular access to finance, legal, IT, HR resources and experts.





## Client testimonials

*On behalf of my Dad, I would just like to give some feedback on his carer. Jessica has been his carer roughly for the last 3 months. She is outstanding as a carer and has made such a positive impact on my Dad.*

*As there is such personal care involved, my Dad did not feel comfortable with the idea of another person looking after his personal hygiene but Jessica came in and made him feel so comfortable from the beginning. She is so professional in how she applies herself to what she does, while at the same time is so friendly to her clients to make them feel totally at ease. In my Dad's own words 'Jessica is worth her weight in gold' and we just wanted to drop a note to say how grateful we are to have Jessica and how much we appreciate her.*

*Following an illness, my husband has two home carers. We are absolutely blessed with the two of them. John is not the easiest person to care for because he is so independent and wants to do everything himself. The relationship they have is super. They are out on their own. The carers mainly supervise John, for example in the shower, so he keeps his independence yet is safe. The things that John gets them to do is above and beyond the call of duty. We would be lost only for them.*

*It was a great help that potential carers and the Nurse Manager were introduced to my daughter Hannah (who has an intellectual disability) before commencing their shifts. This way I could see how they interacted with Hannah and if she took to them. I am very impressed with the choice of carers that were matched to my daughter. They are all very competent and kind.*

*Since then Private HomeCare have been in constant contact to ensure all is going well. I have no hesitation in recommending Private HomeCare. Una O'Shea.*



## Client testimonials

*3 years ago, one of our Brothers came home from hospital and needed home care. I researched a number of companies and in the end, came down in favour of Private HomeCare. We see Private HomeCare as part of our extended family who help and support us in the care of two elderly members of our community. Without this support, we would not be able to keep the Brothers in our community. They would have to go to a nursing home. Most want to remain in the community and this allows them to do so. I would definitely recommend Private HomeCare, we are very happy with the service we got. They are very dependable, have great patience and have built up a relationship with the Brothers which makes life much more comfortable for them.*


*PJ McGowan, Brother and Resident at Moyle Park College*

*My mum has been a client of Private HomeCare for about 6 years now and the carers she has are amazing. They take such good care of mum, and when issues arose they always help me with the solution instead of just highlighting a problem. They are kind to her, so reliable and make caring for her so much easier. The care they provide is exceptional and have become part of the family.*

*The office staff are so helpful and understanding of what mum needs and are there when I need them. There has never been anything that couldn't be solved and solved with minimal fuss. even at weekends they are always there, with Beverley always managing to keep things on track.*

*I would recommend to anyone who needs a loved one to be cared for to definitely contact Private HomeCare.*

*Karen*



*“we care for others as  
we would like to be  
cared for ourselves”*



Some members  
of the Private  
HomeCare  
office team



Learn more about  
our home care  
services here:



qrcode.ie

Hand hygiene is the single most effective measure in preventing the spread of infection.  
Protect yourself and others by using alcohol gels or by correctly washing your hands with soap and water.

**Contact us for a confidential,  
no obligation chat**

- 01 6219101 (HQ and Regional)
- 01 2880000 (Dublin)

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