

Private HomeCare News

May 2024

Private HomeCare

A Cpl Company



A Message from Our Managing Director

When I founded Private HomeCare in 1989, I never envisioned that I would still be at the helm of the business today, overseeing its growth into a much larger entity.

I'm grateful for the opportunity to continue making a meaningful difference in the lives of so many 35 years later, Private HomeCare is the leader in providing homecare to people of all ages and abilities in Dublin and surrounding areas.

With my long serving and expert management team, I am delighted to still lead Private HomeCare in this critical era for homecare in Ireland. We strongly embrace and welcome regulation of our industry. With higher standards of quality demanded and monitored, all service users will benefit enormously.

My personal commitment to quality and training within Private HomeCare, means that we are long prepared for regulation, and way ahead of any competition.

Our ethos has not changed in 35 years "we care for others as we would like to be cared for ourselves. Thank-you for choosing Private HomeCare.



Yours sincerely,

Elizabeth Nicholson
Founder and Managing Director

Diversity, Equality and Inclusion



Cpl was awarded 'Company of the Year' at the inaugural National Diversity & Inclusion Awards Ireland, 2023.

At Private HomeCare, we embrace diversity in our workforce just as we do in healthcare. We're delighted to share that our parent company, Cpl, is deeply committed to fostering a diverse, equitable, and inclusive workplace environment. It's incredible to see the impact of this commitment. In 2023, Cpl achieved remarkable accolades:

- ✓ 'Investors in Diversity' Gold Accreditation
- ✓ Company of the Year at the National Diversity and Inclusion Awards
- ✓ Best Diversity, Equality & Inclusion Strategy at the Employment and Recruitment Awards
- ✓ DEI Award at the Business & Finance Irish Business Awards

These achievements show Cpl's dedication to creating an environment where everyone feels valued and respected.



Meet Elizabeth Stapleton, Our Recruitment and Compliance Nurse

We chatted with Liz in our Recruitment Team to gain a better understanding of her role in Private HomeCare.

"I review our database where we receive our many applications for the position of home support worker. There are so many who are interested in the position, which is fantastic, however we prioritise the areas where our clients are.

Firstly, I conduct pre-interview calls, for the candidate's benefit as well as for Private HomeCare. For example if people have no experience in caring, it is a great opportunity to ask questions about the role. Most of all, it gives us a chance to have an informal chat, as we only want the right match for our clients in order to provide high quality care. This gives me a better chance to get a sense of the person and see why they are interested in working as a carer.

These pre-interviews allow me to assess and put forward candidates for interview. I conduct on average 8 video interviews per day, so it is a very busy environment.

There is a lot of paperwork in recruitment, starting at pre-interview and beyond! This is mainly my colleagues' responsibility. From time to time I assist with it.

Due to my nursing background, I am always informed if a carer has declared a health issue that might affect their ability to work. If so, I will phone the candidate to discuss this with them. I need to ensure they are happy to work alone, as well as ensuring their safety and that of our clients. It may be the case that a doctor's letter is required. Any information discussed is kept confidential.

I worked as a Health Care Assistant as well as a nurse for many years in the UK and Ireland, in many different areas. I feel this really helps when choosing carers for Private HomeCare."

Our Services

Did you know we provide all of the following services for people of all ages and all abilities?

You are not alone. We are here to help.



Older Person Care



Disability Care



Palliative Care



Mobility Care



Dementia and Alzheimer's



24/7 and Respite Care



Helping Hand



Special Occasions



Book a Carer for a Special Occasion

If you have a family occasion coming up and think that someone special might not be able to attend, we might be able to help. This picture is of a client and two of our carers, Lydia and Ola, who provided full weekend care so that this lady could attend her son's wedding, and all the family could enjoy it too.

Whatever your special occasion is, whether a day out or longer, ask us for a quote. Remember that any member of your family may be able to avail of tax relief at the highest bracket, which may reduce your home care costs by as much as 40%.

Thank-you very much to this client and her family for sharing their story with us and giving us permission to use it.



Book a Carer for Hospital Aftercare

We also provide practical after-care for people who have undergone medical procedures and require support upon returning home. We understand the challenges that can come with accessing home care packages at the moment. Our team is here to ensure a smooth transition back home, offering tailored care and assistance, companionship for peace of mind, or for light housework.



Book a Carer When Your Family Carer is on Holiday

When your usual family caregiver is away on holiday, we're here to help. Whether it's round-the-clock support or just for specific hours, our home care services are available to ensure you receive the assistance you need during this time.

Top Up your Care Hours

If you receive a HSE home care package, you can add extra hours by paying directly for them. Just talk to your Service Support Administrator for help. Remember, all our carers are trained and insured.

Email info@privatehomecare.ie for details of our rates

Private HomeCare and Cpl



In 2010, one of the largest and most successful companies in Ireland, acquired Private HomeCare. We still operate independently to provide our boutique service. However the support and back-up of such a large, legal, HR, finance and IT. This is a very positive relationship for all of us and gives our clients and carers extra confidence in their chosen home care provider.

Private HomeCare was pleased to donate to the Irish Cancer Society's Daffodil Day on March 22nd last.



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