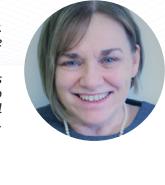
Welcome to Private HomeCare's Autumn newsletter. I hope you all had a wonderful summer. For those of you with school-aged children and grandchildren, I trust you enjoyed some

A Message from Our Managing Director

lovely family time together. I'd like to share the story behind our logo, which I designed back in 1989. While it has been updated over the years, you'll notice that a butterfly has always been part of it. To

me, a butterfly symbolises both freedom and frailty, qualities that reflect our clients of all ages and abilities. Our services provide the freedom to remain living in your own home, embracing this sense of independence.









back Senior Recruitment Administrator Janet to Private HomeCare. Having former staff members return is a particular joy for us, as they bring new experiences, settle right back in, and everyone is thrilled to see them again. As always, it is our privilege to provide home care for you. Thank you for choosing Private HomeCare. Yours sincerely,

joined us, bringing a wealth of experience from her extensive background in home care. We are also delighted to welcome

Elizabeth Nicholson Founder and Managing Director

Our Focus on Quality

HSE Audit

quality and regulation within the home care industry.

We underwent a HSE audit on July 23rd. We welcomed this independent review, as we have always championed



Currently, home care in Ireland is unregulated, meaning anyone can become a provider with minimal oversight. We strongly support the new standards being introduced by the HSE and HIQA, the Health Information and Quality Authority.

Given the sensitive nature of home care, which takes place in private homes, we fully embrace compliance and regulation. We thank our team for their dedication to meeting these standards. Achieving our quality goals relies on

evaluations. As the homecare industry evolves, only those providers who commit to ongoing quality like Private HomeCare will be licensed and will thrive.

our employees' commitment to ongoing training, adherence to processes, and preparation for audits and

Audit are performed yearly.

including mock interviews.

Giving Back to the Community

ISO Annual Audit

In 2009 Private HomeCare was the first company in Ireland to be awarded the international quality mark, ISO.



Our Senior Recruitment Administrator, Janet Bolger, plays a key role by conducting one-on-one practice interviews online every six weeks as part of the EPIC jobseeker training programme. The jobseekers come from diverse backgrounds, including many asylum seekers and refugees, such as recently arrived Ukrainians.

is constantly busy finding the best carers for our clients, and with 35 years of experience in home care, we know a thing or two about recruitment!

This expertise makes it a natural fit for us to support EPIC's 'Business in the Community' programme. This initiative helps 250 migrants, refugees, and asylum seekers each year to find employment through

feedback. These jobseekers have great potential but need to enhance their job-seeking skills and expand By volunteering in this way, we at Private HomeCare are helping to make Cpl a diverse, equitable, and inclusive workplace.

This high-impact skills-sharing opportunity provides participants with interview practice and honest

Jean Gilvarry joined Private HomeCare in June 2024 as Clinical Nurse Manager. Jean is a dedicated and experienced nurse and midwife with over 20 years of experience in Ireland, the UK and Australian healthcare markets. Her early career was spent in frontline and acute healthcare settings. For the last 7 years, Jean worked with Home Instead, where she led a community care team, delivering relationship-based care ranging from personal to palliative care, working with older people, vulnerable adults and children. In addition, Jean is a qualified People Moving and Handling Instructor and has delivered Induction training for new As Clinical Nurse Manager in Private HomeCare, Jean is responsible for standards of care provision including visiting clients, carrying out spot checks as well as working closely and advising our Community Care team and Training

Department, and liaising with the HSE.

Meet our New Clinical Nurse Manager

We Love Feedback! If you would like to leave a public review of your experience with Private HomeCare on google or facebook, here is



how to do it.



Facebook Review

Search for PrivateHomeCareDublin on



in both the public and private healthcare sectors. Her journey recently led her back to Private HomeCare, where she appreciates the opportunity for a better work-life balance. In this article, Janet shareswhy she chose to return

to Private HomeCare and what makes it a standout organisation.

Janet's Journey Back to Private HomeCare We chatted with Janet Bolger, our Senior Recruitment Administrator, who recently returned to Private HomeCare. Janet career has been focused on improving patient care, with experience



Google Review

Using google search engine, search for Private

HomeCare Dublin google reviews. This should

lead you to a google profile of our business. Look for the stars, and click the link for google reviews beside them.



GP practice about a four-day workweek, her request was denied. Janet emphasizes that many companies fail to grasp the importance of staff retention, and the impact small changes can have on employee satisfaction.

Respect for the Aged Day

Dates for your Diary Monday

is teamwork and collaboration. She recalls the recent HSE audit as a perfect example. "Everyone knew the importance of it, and we all took it seriously," she notes. "Working together as a team is rare nowadays, especially

with the same manager for so long." Saturday luesday October September

September

Sunday

Alzheimer's Memory Walk

Saturday November November All Souls Day International Men's Day

November Private HomeCare Graduation and Long Service event

World Alzheimer's Day

Wednesday

November International Day of **Persons with Disabilities**

UN Day of the Older Person

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